



nVoq Admin API Quick Start Guide

Getting Started

The intent of this document is to provide you a quick overview of how you can remotely manage nVoq Users from your own provisioning or CRM application.

This document will walk you through getting started with nVoq.SPS (Speech Processing Services) Administrator APIs. The nVoq.SPS library is comprised of multiple administrative and transaction services that are accessed using RestFUL WebServices calls, packaged as APIs.

To get underway with your integration you will need the following:

1. nVoq Administrator / Account Login & Password (Provided by nVoq)
(Once you have an account, you must change your password before the account can be used for API calls).
2. Access to our development sandbox (test.nvoq.com) to submit account and organizational changes and review results (your Tenant level will be built by nVoq)
3. Access to nVoq Administrator API documentation
 - <https://test.nvoq.com/apidoc/howto/admin/index.html>
 - <https://test.nvoq.com/apidoc/howto/acctadmin/index.html>
 - <https://test.nvoq.com/apidoc/administration>
 - <https://support.nvoq.com/api>

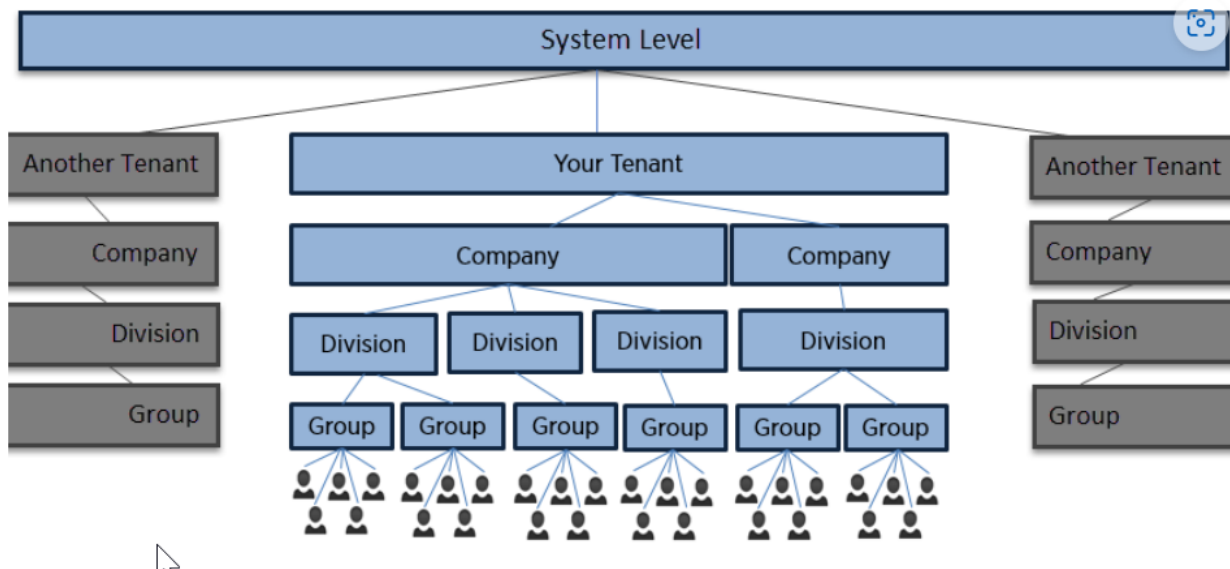
Steps to Building Out Your Organizational Structure

- Login and review your existing Organization Structure in the nVoq Administrator Console, to familiarize yourself with what has been built out already.
 - <https://test.nvoq.com/admin>
- Review the Organizational Administration API How-To documentation:
 - [nVoq.API How-To: Organization Administration](#)



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- Follow the steps in the Organizational Administration API How-To documentation to build out your Organizational structure to reflect how you want to organize/manage your nVoq users. (See diagram below).
 - [Step 1: Retrieve Full Hierarchy](#)
 - [Step 2: Create an Organization](#)
 - [Step 3: Get and Update by ID](#)
 - [Step 4: Delete Organization by ID](#)
 - [Full Sample Code](#)





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Steps to Adding/Maintaining Your nVoq Accounts

- Once you have the Organizational structure in place, you can begin adding/updating/deleting your nVoq end user accounts.
- Review the Account Administration API How-To documentation:
 - <https://test.nvoq.com/apidoc/howto/acctadmin/index.html>
- Follow the steps in the Account Administration API How-To documentation to build and maintain your Accounts.
 - [Step 1: Create an Account](#)
 - [Step 2: Get All Org Accounts](#)
 - [Step 3: Update & Delete an Account](#)
 - [Full Sample Code](#)
- Usernames must be unique across the entire system.
- Often, an email address is used as the username. If this is not an option for your particular application, consider the uniqueness requirement when designing your integration. Also, usernames must be less than 45 characters and may NOT include special characters such as " * / : < > ? \ | ' & ; # +, or spaces.
- Usernames are case insensitive. For maximum portability and consistency, it is recommended that you constrain your usernames to [a-z][0-9] - _ @ .
- Once you have the APIs working as expected in test.nvoq.com, you can begin building out a production Organizational structure with associated end user accounts, by updating your nVoq system to healthcare.nvoq.com.
- Keep in mind that you will need to have an active Account on healthcare.nvoq.com with an administrative role to initiate APIs in production.